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**United Kingdom-London: Software package and information systems  
2020/S 207-506291**

**Contract award notice**

**Results of the procurement procedure**

**Supplies**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

**I.1) Name and addresses**

Official name: MHRA Buyer Organisation

Town: London

NUTS code: UK UNITED KINGDOM

Postal code: E14 4PU

Country: United Kingdom

E-mail: [purchasing@mhra.gov.uk](mailto:purchasing@mhra.gov.uk)

Telephone: +44 2030806000

**Internet address(es):**

Main address: <https://www.gov.uk/government/organisations/medicines-and-healthcare-products-regulatory-agency>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5) Main activity**

Health

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title:**

SafetyConnect — AI

**II.1.2) Main CPV code**

48000000 Software package and information systems

**II.1.3) Type of contract**

Supplies

**II.1.4) Short description:**

The MHRA urgently seeks an Artificial Intelligence (AI) software tool to process the expected high volume of Covid-19 vaccine Adverse Drug Reaction (ADRs) and ensure that no details from the ADRs' reaction text are missed.

**II.1.6) Information about lots**

This contract is divided into lots: no

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: 1 500 000.00 GBP

II.2) **Description**

II.2.2) **Additional CPV code(s)**

48000000 Software package and information systems

II.2.3) **Place of performance**

NUTS code: UK UNITED KINGDOM

II.2.4) **Description of the procurement:**

The MHRA urgently seeks an Artificial Intelligence (AI) software tool to process the expected high volume of Covid-19 vaccine Adverse Drug Reaction (ADRs) and ensure that no details from the ADRs' reaction text are missed.

II.2.5) **Award criteria**

Price

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

**Section IV: Procedure**

IV.1) **Description**

IV.1.1) **Type of procedure**

Award of a contract without prior publication of a call for competition in the Official Journal of the European Union in the cases listed below

- The procurement falls outside the scope of application of the directive

Explanation:

For reasons of extreme urgency under Regulation 32(2)(c) related to the release of a Covid-19 vaccine MHRA have accelerated the sourcing and implementation of a vaccine specific AI tool.

Strictly necessary — it is not possible to retrofit the MHRA's legacy systems to handle the volume of ADRs that will be generated by a Covid-19 vaccine. Therefore, if the MHRA does not implement the AI tool, it will be unable to process these ADRs effectively. This will hinder its ability to rapidly identify any potential safety issues with the Covid-19 vaccine and represents a direct threat to patient life and public health.

Reasons of extreme urgency — the MHRA recognises that its planned procurement process for the SafetyConnect programme, including the AI tool, would not have concluded by vaccine launch. Leading to an inability to effectively monitor adverse reactions to a Covid-19 vaccine.

Events unforeseeable — the Covid-19 crisis is novel and developments in the search of a Covid-19 vaccine have not followed any predictable pattern so far.

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

IV.2) **Administrative information**

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

**Section V: Award of contract**

A contract/lot is awarded: yes

V.2) **Award of contract**

- V.2.1) **Date of conclusion of the contract:**  
14/09/2020
- V.2.2) **Information about tenders**  
Number of tenders received: 1  
The contract has been awarded to a group of economic operators: no
- V.2.3) **Name and address of the contractor**  
Official name: Genpact (UK) Ltd  
Town: London  
NUTS code: UK UNITED KINGDOM  
Country: United Kingdom  
The contractor is an SME: no
- V.2.4) **Information on value of the contract/lot (excluding VAT)**  
Total value of the contract/lot: 1 500 000.00 GBP
- V.2.5) **Information about subcontracting**

**Section VI: Complementary information**

- VI.3) **Additional information:**
- VI.4) **Procedures for review**
- VI.4.1) **Review body**  
Official name: Medicines and Healthcare Products Agency  
Town: London  
Country: United Kingdom
- VI.5) **Date of dispatch of this notice:**  
19/10/2020